Welcome to https://www.thekettlehouse.be (the "Site"). We understand that privacy online is important to users of our site. This statement governs our privacy policy with respect to users of the Site ("Visitors") who visit without transacting business and Visitors who register to transact business on the Site and use the various services offered by The Kettle House (collectively "Services") ("Authorized Customers").

"Personally Identifiable Information"

Refers to any information that identifies or may use the individual to identify the individual to whom such information pertains, including, but not limited to, name, address, telephone number, email address. Personally identifiable information does not include information that is collected anonymously (that is, without identifying the individual user) or demographic information that is not associated with an identified individual.

What personally identifiable information is collected?

We may collect basic user profile information from all our visitors. We collect the following additional information from our authorized customers: the names, addresses, telephone numbers and email addresses of authorized customers.

How does the site use personally identifiable information?

We use personally identifiable information to make bookings for our vacation rentals through the booking engine. We may also use personally identifiable information to contact visitors and authorized customers in response to specific questions or to provide requested information.

How is Personally Identifiable Information Stored?

Personally identifiable information collected by The Kettle House is stored securely and is not accessible to third parties or employees of The Kettle House, except for use as specified above.

What choices are available to visitors regarding the collection, use and distribution of the information?

Visitors and authorized customers may opt out of receiving unsolicited information from or be contacted by us and/or our suppliers and affiliates by responding to emails as directed, or by contacting us by email or telephone.

Cookies

A cookie is a set of information that a website stores on a visitor's computer and that the visitor's browser provides to the website each time the visitor returns.

Are cookies used on the site?

Cookies are used for various reasons. We use cookies to obtain information about the preferences of our visitors and the services they select. We also use cookies for security purposes to protect our authorized customers. Visitors who do not want cookies to be placed on their computers should set their browsers to refuse cookies before using https://www.thekettlehouse.be, with the disadvantage that certain functions of the website may not work properly without the help of cookies.

Cookies used by our service providers

Our service providers use cookies and those cookies may be stored on your computer when you visit our website.